## OFFICIAL FILE ILLINOIS COMMERCE COMMISSION



ILLETOIS COMMERCIA DELL'ESCION

203 AUG 25 A 10: 40

| (File this application via e-docket, | or if unable to do so | o, file one original | verified application |
|--------------------------------------|-----------------------|----------------------|----------------------|
| with the Chief Clerk.)               |                       |                      | our manual           |

Docket No HEF CLEIM S.C. n.S.

Please provide the appropriate information in the ( ) areas in the heading below.

(Applicant's Name)

Application for a certificate of computer Network Technology Corporation (local or interexchange) authority cooperates as a reseller of facilities attended to operate as a (reseller or facilities assed carrier) of telecommunications services in (list specific area) in the State of Illinois.

## APPLICATION FOR CERTIFICATE TO BECOME A TELECOMMUNICATIONS CARRIER

(Use additional sheets as necessary.)

| GENERAL  |  |
|--|--|
| 1. Applicant's Name(including d/b/a, if any)   | FEIN # 41-1356476  |
| Computer Network Technology Corporation  | 1  |
| Address: Street 6000 Nathan Lane   |  |
| City Minneapolis   | State/Zip MN 55442   |
| 2. Authority Requested: (Mark all that apply   | X 13-403 Facilities Based Interexchange  |
|  | X 13-404 Resale of Local and/or Interexchange  |
|  | X 13-405 Facilities Based Local  |
| 405, waivers of Part 710 and of Section 73 interexchange service authority under Sec | ions for local exchange service authority under Sections 13-404 or 13-35.180 of Part 735 are generally requested. In applications for tions 13-403 and 13-404, waivers of Part 710 and Part 735 are h waivers Applicant is requesting and explain why Applicant is |
| X_Part 710 Uniform   | System of Accounts for Telecommunications Carriers   |
| Termination  | Governing the Establishment of Credit, Billing, Deposits, on of Service and Issuance of Telephone Directories for hange Telecommunications Carriers in the State of Illinois   |

|          | XSection 735.180 Directories   |
|----------|--|
|          | Other  |
|          | or all applicants requesting local exchange authority under Section 13-404 or Section 13-405, lease complete the following:  |
| (        | a) the Standard Questions for Applicants Seeking Local Exchange Service Authority found in Appendix A of this document   |
| (1       | b) the 9-1-1 Questions for Applicants Seeking Local Exchange Service Authority found in Appendix B of this document;   |
| (0       | the Financial Questions for Applicants Seeking Local Exchange Service Authority found in Appendix C of this document; and  |
| (0       | dis document, and if applicable, the Prepaid Service Questions for Applicants Seeking Local Exchange Service Authority found in Appendix D of this document.                   |
| 5. Ir    | what area of the state does the Applicant propose to provide service?  |
|          | <u>Statewide</u>   |
|          | Please attach a sheet designating contact persons to work with Staff on the following: se see Attachment A.  |
| a)       |  |
| b)       |  |
| c)       |  |
| d)       | ·  |
| e)       | "tariff" and pricing issues 9-1-1 issues   |
| f)<br>g) |  |
|          | lease identify each contact person's (i) name, (ii) title, (iii) mailing address, (iv) telephone number, (v) csimile number, and (vi) e-mail address.                          |
| 7. Ple   | ease check type of organization?   |
|          | Individual X Corporation   |
|          | Partnership Date corporation was formed 7/11/79  |
|          | In what state? Minnesota Other (Specify)   |
|          | bmit a copy of articles of incorporation and a copy of certificate of authority to transact business in Illinois. see Attachment B.  |
| 9. Lis   | st jurisdictions in which Applicant is offering service(s).  |
|          |  |
|          | as the Applicant, or any principal in Applicant, been denied a Certificate of Service or had its certification voked or suspended in any jurisdiction in this or another name? |
|          | YES (Please provide details) X NO  |

| 11. Have there been any complaints or judgments levied against the Applicant in any other jurisdiction?  |
|--|
| YESXNO   |
| If YES, describe fully.  |
| 12. Has Applicant provided service under any other name?   |
| YESXNO   |
| If YES, please list  |
| 13. Will the Applicant keep its books and records in Illinois? X YES NO  If NO, permission pursuant to 83 Ill. Adm Code Part 250 needs to be requested.  |
| MANAGERIAL   |
| 14. Please attach evidence of the applicant's managerial and technical resources and ability to provide service. This may be in either narrative form, resumes of key personnel, or a combination of these forms. Please see Attachment C. |
| 15. List officers of Applicant.  |
| Thomas Hudson – President  |
| Gregory Barnum – Secretary   |
| <u>Jeffrey Bertelsen – Treasurer</u>   |
| 16. Does any officer of Applicant have an ownership or other interest in any other entity which has provided or is currently providing telecommunications services? YES X NO   |
| If YES, list entity.   |
| 17. How will Applicant bill for its service(s)? (At a minimum, describe how often the Applicant will bill for service and details of the billing statement.)   |
| Data connectivity will be sold in conjunction with other products or services offered by CNT   |
| and will be billed on a "cost plus" basis.   |

| 18.         | How does Applicant propose to handle service, billing, and repair complaints? (At a minimum, describe Applicant's internal process for complaint resolution, the complaint escalation process, the timeframe and process by which the customer is notified by Applicant that they may seek assistance from the Commission?) |
|-------------|---|
|             | Through the Interconnection Agreement the Computer Network Technology Corporation has with SBC.   |
|             | Will personnel be available at Applicant's business office during regular working hours to respond to inquiries ut service or billing?XYESNO  |
| 20.         | What telephone number(s) would a customer use to contact your company?  |
| 1-80        | 00-752-8061 and 1-763-268-6600  |
| 21.         | Will Applicant abide by all Federal and State slamming and cramming laws pursuant to Section 13-902 of the Public Utilities Act and Section 258 of the 1996 Telecommunications Act?   |
|             | XYESNO  |
|             | Please describe applicant's procedures to prevent slamming and cramming of customers?   |
|             | applicable.  If granted authority to operate as a local exchange carrier, will the applicant abide by the following 83 Illinois Administrative Code Parts: 705, 710, 720, 725, 730, 732, 735, 755, 756, 757, 770, and 772?  |
| Plea        | YESXNO (If no, please provide an explanation.) se see Attachment D.   |
| 24.         | Is Applicant aware that it must file tariffs prior to providing service in Illinois?  |
|             | XYESNO  |
| FIN         | ANCIAL  |
| 25.         | Please attach evidence of Applicant's financial fitness through the submission of its most current income statement and balance sheet, or other appropriate documentation of applicant's financial resources and ability to provide service.  |
| 47-7984-122 | se see Attachment E.  CHNICAL   |
| 26.         | Does Applicant utilize its own equipment and/or facilities?YESXNO   |
| If Y        | ES, please list the facilities Applicant intends to utilize. Also include evidence that Applicant possesses the necessary technical resources to deploy and maintain said facilities:   |
|             |   |
| If N        | O, which facility provider(s)'s services does the Applicant intend to use?  |

| 27. | Please describe the nature of service to be provided (e.g., operator services, internet, debit cards, long distance service, data services, local service, prepaid local service. <b>Data Services</b>  |
|-----|---|
| 28. | Will technical personnel be available at all times to assist customers with service problems?   |
|     | XYESNO  |
| 29. | If Applicant intends to provide payphone service, will the equipment utilized comply with FCC requirements and Finding (9) of the Commission Order entered in Docket No. 84-0442 on June 11, 1986, including, but not limited to: (a) touch dialing; (b) access to 9-1-1 and "0" operator dialing without use of a coin; (c) rules governing use of payphones by disabled persons; (d) ability to complete local and long-distance calls; (e) unlimited duration for local calls; and (f) a message explaining the telephone's general operations, dialing instructions for emergency assistance, payphone owner's name, method of reporting service problems and method of receiving credit for faulty calls?  YES  NO  NOT APPLICABLE  (Signature of Applicant) |

## VERIFICATION

This application shall be verified under oath.

OATH

| State of Minnesota )ss  County of Hennepin )ss  |
|---|
| County of Hennepin )ss  |
| Greg Barnum makes oath and says that he is CFO (Insert here the name of affiant) (Insert the official title of the affiant)   |
| of <u>Computer Network Technology Corporation</u> (Insert here the exact legal title or name of the Applicant)  |
| that he has examined the foregoing application and that to the best of his knowledge, information, and belief, all statements of fact contained in the said application are true, and the said application is a correct statement of the business and affairs of the above-named applicant in respect to each and every matter set forth therein.  (Signature of affiant) |
| Subscribed and sworn to before me, a Notary Public (Title of person authorized to administer oaths)   |
| in the State and County above named, this 12th day of Augus 4, 2003.  |
| (Signature of person authorized to administer oath)   |
| SUZANNE A. LAIDLAW NOTARY PUBLIC-MANNESOTA My Commission Expires Jan. 31, 2005  |